

## INFORMATION SECURITY POLICY

OPENSISTEMAS is a company with an international reach specialized in providing support, services and solutions based on open source technologies. Its activity of providing services in relation to information technologies in open source environments, specializes in technology consulting, development and integration of solutions and support, services offered in three lines of business: Solutions line, Services line Managed and Support line. OPENSISTEMAS is aware that Information Security is essential for the competitiveness of the company and, therefore, for its survival, which is why it has implemented an Information Security system based on **ISO 27001: 2013**.

This Policy is established as a framework in which all the activities of the company whose scope is "The information systems on which services related to information technologies in open source environments and data technologies, must be developed, and IT support services, according to the applicable applicability statement ", in a way that guarantees the commitment made to customers and other interested parties.

For the annual establishment of objectives, OPENSISTEMAS takes into account the following pillars:

- Protection of personal data and the privacy of people.
- Protection of the records of the Organization.
- Compliance and compliance with the legislative and contractual requirements applicable to the company's activity in terms of security.
- Mandatory training in information security issues in the terms established in the security policy related to human resources.
- Compliance with the controls and safety measures established in the security policies, the disciplinary process defined in the Workers' Statute in Chapter IV (Workers' Faults and Sanctions) may be applicable, in case of intentional violations of safety.
- Communication of security incidents detected based on established policies.
- Ensuring availability, confidentiality, integrity and authenticity of information.
- Establishing ongoing continual improvement.

To achieve compliance with the above principles, it is necessary to implement a set of security measures that guarantee the effectiveness of the efforts made. All the measures adopted have been established after the adequate risk analysis of the information assets of OPENSISTEMAS, taking special care in complying with the legal aspects associated with the processing of people's data. The requirements of the current Spanish Data Protection Law and the General Data Protection Regulation (GDPR) will be taken into account in all aspects that involve the activities of our business.

All members of the organization must comply and ensure compliance with the provisions of the OSSI OPENSISTEMAS. To ensure compliance with the provisions of the ISMS, the Directorate delegates the responsibility for supervision, verification and monitoring of the system to the Security Coordinator and the Security Officer, who have the necessary authority and independence and will have the appropriate resources, to ensure proper operation of the ISMS.

Finally, the Management undertakes to provide the necessary means and to adopt the appropriate improvements throughout the Organization, to promote the prevention of risks and damages on the assets, thus improving the efficiency and effectiveness of the ISMS.

Luis Alberto Flores Porras

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